



Department of Community Development
Office of Fair Housing & Consumer Affairs
601 Lakeside Avenue, Room 320
Cleveland, Ohio 44114
Phone: (216) 664-4529
www.cleveland-oh.gov
Se Habla Español

Reverse Mortgage Alert

Unsolicited mail offers are being mailed to senior citizens to fill a postage-paid card. Seniors are to provide their phone number, age, and spouse's name, so they can receive free information as a taxpayer that is legally their right to know. What is not revealed in the post card is the information is collected and sold to vendors of reverse mortgages, and other third parties. Some of the vendors impersonate government agencies.

For more information, please contact:

- Federal Trade Commission (FTC) at (216) 263-3435 or their website www.ftc.gov,
- Federal Bureau of Investigation (FBI) at (216) 522-1400 or their website <http://cleveland.fbi.gov>,
- Ohio Attorney General Office at (216) 787-3030 or their website www.ag.state.oh.us,
- AARP at 1(888) 687-2277 or at their website www.aarp.org.