iManage RFQ Pre-Proposal Conference (5/3) - Vender Questions and City Responses

Will it just be the document workload moving to the cloud or will it be a hybrid environment?
RESPONSE: The City will consider online solutions, as well as a share drive internally.

If you were to choose the latter to go down the cloud path, which cloud provider would you use?
Would it be Azure, AWS, Google or some other vendor?
RESPONSE: It would be Microsoft OneDrive, or SharePoint.

Are your servers virtualized?
And, if they are which software are you using?
RESPONSE: The City's on premise platform, VMWare V Center

Why are you exporting the documents to law, and why do you want to take them out of iManage and export them to law? Is that so someone else can get to them in other parts of the division and they don't have access to iManage?
RESPONSE: At of right now, Law is the only group that accesses the documents. The current version of iManage is old and they did not want to upgrade to iManage 10.

Is law using iManage 9.x?
RESPONSE: Yes, and 8.5 on the desktop

Are the documents organized by, you know, workspace and folder names within iManage?
RESPONSE: No, just documents with profiles-no workspaces or folder structures.

Are these just historical files and no new additions?
RESPONSE: If they ae able to use it a flat file without it being too cumbersome-yes there could be new documents added

Is the goal to go from a document management system to a flat file system? Would law consider going to iManage cloud, or a different document management system?
RESPONSE: Propose your solutions and concerns for going to a flat file system from a document management system

What is the current cost of ownership of iManage?
RESPONSE: Small maintenance fee at this point

What are the issues?
RESPONSE: Law wants to move past iManage

iManage RFQ Pre-Proposal Conference (5/3) - Vender Questions and City Responses

How would law gather document for a discovery?
RESPONSE: Law would use a file-share

Would the reason they are not sticking with iManage is the cost, and the other is not wanting to fill out the document profile?
RESPONSE: Yes

Was law trained on iManage?
RESPONSE: Yes, but trained by other users-because the system had been in existence for so long

Will law continue to add new documents?
RESPONSE: Yes

Which red-line software is law using?
RESPONSE: Microsoft Word (Office 2010)

Would it help to come up with a list of advantages and disadvantages (for the current RFQ request), you know, SharePoint versus flat file extraction?
RESPONSE: Include comments in your response to the RFQ