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| **Response Code** | **Definition** |
| Y = Yes  | Requirement can be implemented “out of box” without customizations or modifications to existing application |
| N = No  | Requirement will not be implemented |
| Cu = Customization | Requirement can be met by changing existing solution or through use of solution tools (NOTE: In Comments column, describe the customization and the estimated level of complexity – High, Medium, or Low) |
| F = Future | Requirement will be met by packaged solution currently under development, in Beta test, or not yet released (NOTE: In Comments column, indicate expected release date and any anticipated additional cost) |
| 3 = 3rd Party  | Requirement will be met by 3rd party solution package that is included in this proposal (NOTE: In Comments column, indicate name of proposed 3rd party solution package and proposed interface/integration services) |
| Co = Configuration | Requirement can be met through changes to setting of tables, switches, and rules without modification to source code (NOTE: In Comments, describe any changes to “out of box” workflow functionality) |

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| **Mark an “X” in the appropriate response for your solution** |
| City of Cleveland Department of Public Safety Requirements  | Response to Requirements |  Comments / Clarification |
|  | Y | N | CU | F | 3 | Co |  |
| This tool needs to be accessible online and available 24/7.  |  |  |  |  |  |  |  |
| Provide self-administered confidential health assessment (e.g. depression, alcoholism, sleep, PTSD, suicide etc.” |  |  |  |  |  |  |  |
| Educate – help individual understand the importance of adopting and maintaining a healthy lifestyle |  |  |  |  |  |  |  |
| Self-Guided Programming – participants have choices from programs to courses, ability to create their own challenges, and engage with peers. |  |  |  |  |  |  |  |
| Track program participation and activity – Progress leads to motivation to continue new behaviors |  |  |  |  |  |  |  |
| Make engagement easy with mobile apps (Android and Apple) |  |  |  |  |  |  |  |
| Track and administer incentives and rewards |  |  |  |  |  |  |  |
| Demonstrate how to be healthy – The how-to part of behavioral change is essential |  |  |  |  |  |  |  |
| Allow and Provide Customization of the following (*but not limited to*) |  |  |  |  |  |  |  |
| Allow installation of programs specific to Cleveland, e.g. Vetted community counselors and information on internal resources, like peers, chaplains etc. |  |  |  |  |  |  |  |
| Provide links or videos for meditation, breathing, yoga,  |  |  |  |  |  |  |  |
| Provide phone numbers or direct links for emergency contact with peer support, internally to Cleveland as well as contact information for national hotlines for suicide, grief, alcohol etc.  |  |  |  |  |  |  |  |
| Provide link or videos for information sent by administration |  |  |  |  |  |  |  |
| Provide links or ways to search for Therapists or other services (e.g. yoga classes, gyms with programs for first responders. |  |  |  |  |  |  |  |
| Provide behavior changes campaigns and challenges |  |  |  |  |  |  |  |
| Encourage social support – involving those around you |  |  |  |  |  |  |  |
| Create a health promoting culture – teach how to adopt healthy behaviors |  |  |  |  |  |  |  |
| Administrative support – vendor provide a portal management team that guides in planning and do the setup, take care of ongoing administration of the wellness portal, and provide regular analytics and reporting |  |  |  |  |  |  |  |